

# Banking Ombudsman & Nodal Officers

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## Table of Content

- |  |          |
|--|----------|
| 1. Address and Area of Operation of Banking Ombudsmen.                           | Page 2-6 |
| 2. Name and Address of Nodal Officer – Fincare Small Finance Bank Ltd.           | Page 7-8 |
| 3. Name and Address of Principal Nodal Officer – Fincare Small Finance Bank Ltd. | Page 9   |

## Address and Area of Operation of Banking Ombudsmen

S.No	Centre	Address of the Office of Banking Ombudsman	Area of Operation
1.	Ahmedabad	C/o Reserve Bank of India La Gajjar Chambers, Ashram Road Ahmedabad-380 009 STD Code: 079 Tel. No. 26582357/26586718 Fax No. 26583325 Email : boahmedabad@rbi.org.in <a href="#">Click here to lodge complaint</a>	Gujarat, Union Territories of Dadra and Nagar Haveli, Daman and Diu
2.	Bengaluru	C/o Reserve Bank of India 10/3/8, Nrupathunga Road Bengaluru -560 001 STD Code: 080 Tel. No. 22210771/22275629 Fax No. 22244047 Email : bobangalore@rbi.org.in <a href="#">Click here to lodge complaint</a>	Karnataka
3.	Bhopal	C/o Reserve Bank of India Hoshangabad Road Post Box No. 32, Bhopal-462 011 STD Code: 0755 Tel. No. 2573772/2573776 Fax No. 2573779 Email : bobhopal@rbi.org.in <a href="#">Click here to lodge complaint</a>	Madhya Pradesh
4.	Bhubaneswar	C/o Reserve Bank of India Pt. Jawaharlal Nehru Marg Bhubaneswar-751 001 STD Code: 0674 Tel. No. 2396207/2396008 Fax No. 2393906 Email : bobhubaneswar@rbi.org.in <a href="#">Click here to lodge complaint</a>	Odisha

5.	Chandigarh	C/o Reserve Bank of India 4th Floor, Sector 17 Chandigarh Tel. No. 0172 - 2721109 Fax No. 0172 - 2721880 Email : bochandigarh@rbi.org.in <a href="#">Click here to lodge complaint</a>	Himachal Pradesh, Punjab, Union Territory of Chandigarh and Panchkula, Yamuna Nagar and Ambala Districts of Haryana.
6.	Chennai	C/o Reserve Bank of India Fort Glacis, Chennai 600 001 STD Code: 044 Tel No. 25395964 Fax No. 25395488 Email : bochennai@rbi.org.in <a href="#">Click here to lodge complaint</a>	Tamil Nadu, Union Territories of Puducherry (except Mahe Region) and Andaman and Nicobar Islands
7.	Guwahati	C/o Reserve Bank of India Station Road, Pan Bazar Guwahati-781 001 STD Code: 0361 Tel.No.2542556/2540445 Fax No. 2540445 Email : boguwahati@rbi.org.in <a href="#">Click here to lodge complaint</a>	Assam, Arunachal Pradesh, Manipur, Meghalaya, Mizoram, Nagaland and Tripura
8	Hyderabad	C/o Reserve Bank of India 6-1-56, Secretariat Road Saifabad, Hyderabad-500 004 STD Code: 040 Tel. No. 23210013/23243970 Fax No. 23210014 Email : bohyderabad@rbi.org.in <a href="#">Click here to lodge complaint</a>	Andhra Pradesh and Telangana
9	Jaipur	C/o Reserve Bank of India, Ram Bagh Circle, Tonk Road, Post Box No. 12 Jaipur-302 004 STD Code: 0141 Tel. No. 0141-5107973 Fax No. 0141-2562220 Email : bojaipur@rbi.org.in <a href="#">Click here to lodge complaint</a>	Rajasthan

10	Kanpur	<p>C/o Reserve Bank of India M. G. Road, Post Box No. 82 Kanpur-208 001 STD Code: 0512 Tel. No. 2306278/2303004 Fax No. 2305938 Email : bokanpur@rbi.org.in <a href="#">Click here to lodge complaint</a></p>	Uttar Pradesh (excluding District of Ghaziabad, Gautam Buddha Nagar, Saharanpur, Shamli (Prabudh Nagar), Muzaffarnagar, Baghpat, Meerut, Bijnor and Amroha (Jyotiba Phule Nagar)
11	Kolkata	<p>C/o Reserve Bank of India 15, Netaji Subhash Road Kolkata-700 001 STD Code: 033 Tel. No. 22304982 Fax No. 22305899 Email : bokolkata@rbi.org.in <a href="#">Click here to lodge complaint</a></p>	West Bengal and Sikkim
12	Mumbai	<p>C/o Reserve Bank of India 4th Floor, RBI Byculla Office Building, Opp. Mumbai Central Railway Station, Byculla, Mumbai-400 008 STD Code: 022 Tel No. 23022028 Fax : 23022024 Email : bomumbai@rbi.org.in <a href="#">Click here to lodge complaint</a></p>	Maharashtra and Goa
13	New Delhi (I)	<p>C/o Reserve Bank of India, Sansad Marg, New Delhi STD Code: 011 Tel. No. 23725445/23710882 Fax No. 23725218 Email : bonewdelhi@rbi.org.in <a href="#">Click here to lodge complaint</a></p>	Delhi
14	Patna	<p>C/o Reserve Bank of India Patna-800 001 STD Code: 0612 Tel. No. 2322569/2323734 Fax No. 2320407 Email : bopatna@rbi.org.in <a href="#">Click here to lodge complaint</a></p>	Bihar

15	Thiruvananthapuram	C/o Reserve Bank of India Bakery Junction Thiruvananthapuram-695 033 STD Code: 0471 Tel. No. 2332723/2323959 Fax No. 2321625 Email : bothiruvananthapuram@rbi.org.in <a href="#">Click here to lodge complaint</a>	Kerala, Union Territory of Lakshadweep and Union Territory of Puducherry (only Mahe Region).
16	New Delhi (II)	C/o Reserve Bank of India Sansad Marg, New Delhi STD Code: 011 Tel. No. 23724856 Fax No. 23725218-19 Email : bonewdelhi2@rbi.org.in <a href="#">Click here to lodge complaint</a>	Haryana (except Panchkula, Yamuna Nagar and Ambala Districts) and Ghaziabad and Gautam Budh Nagar districts of Uttar Pradesh
17	Dehradun	C/o Reserve Bank of India 74/1 GMVN Building, 3rd floor, Rajpur Road, Dehradun - 248 001 STD Code : 0135 Telephone : 2742003 Fax : 2742001 Email : bodehradun@rbi.org.in <a href="#">Click here to lodge complaint</a>	Uttarakhand and seven districts of Uttar Pradesh viz., Saharanpur, Shamli (Prabudh Nagar), Muzaffarnagar, Baghpat, Meerut, Bijnor and Amroha (Jyotiba Phule Nagar)
18	Ranchi	C/o Reserve Bank of India 4th Floor, Pragati Sadan, RRDA Building, Kutchery Road, Ranchi Jharkhand 834001 STD Code : 0651 Telephone : 2210512 Fax : 2210511 Email : boranchi@rbi.org.in <a href="#">Click here to lodge complaint</a>	Jharkhand
19	Raipur	C/o Reserve Bank of India 54/949, Shubhashish Parisar, Satya Prem Vihar Mahadev Ghat Road, Sundar Nagar, Raipur- 492013 STD Code : 0771 Telephone: 2242566 Fax : 2242566	Chhattisgarh

		<p>Email : <a href="mailto:boraipur@rbi.org.in">boraipur@rbi.org.in</a>  <a href="#">Click here to lodge complaint</a></p>	
20	Jammu	<p>C/o Reserve Bank of India ,          Rail Head Complex,          Jammu- 180012          STD Code : 0191          Telephone: 2477617          Fax : 2477219          Email: <a href="mailto:bojammu@rbi.org.in">bojammu@rbi.org.in</a>  <a href="#">Click here to lodge complaint</a></p>	State of Jammu and Kashmir

## Name and Address of Nodal Officer – Fincare Small Finance Bank Ltd.

S No.	Centre	Name & Address	Area of Operation
1	Ahmedabad	<b>Hiren Bhupendra Shah</b> C/o Fincare Small Finance Bank 301-306, 3rd Floor, Abhijeet-V Opp Mayor Bungalow, Mithakhali, Ahmedabad – 380006 Telephone: +91 79 4001 1073	Gujarat
2	Mumbai	<b>Hiren Bhupendra Shah</b> C/o Fincare Small Finance Bank 301-306, 3rd Floor, Abhijeet-V Opp Mayor Bungalow, Mithakhali, Ahmedabad – 380006 Telephone: +91 79 4001 1073	Maharashtra
3	Bhopal	<b>Hiren Bhupendra Shah</b> C/o Fincare Small Finance Bank 301-306, 3rd Floor, Abhijeet-V Opp Mayor Bungalow, Mithakhali, Ahmedabad – 380006 Telephone: +91 79 4001 1073	Madhya Pradesh
4	Jaipur	<b>Hiren Bhupendra Shah</b> C/o Fincare Small Finance Bank 301-306, 3rd Floor, Abhijeet-V Opp Mayor Bungalow, Mithakhali, Ahmedabad – 380006 Telephone: +91 79 4001 1073	Rajasthan



5	Bangalore	<b>Prasad Telakkadan</b> C/o Fincare Small Finance Bank 5th Floor, Bren Mercury, Kaikondanahalli, Sarjapur Main Road, Bengaluru, Karnataka 560102 Telephone: +91 80 4250 4444	Karnataka
6	Hyderabad	<b>Prasad Telakkadan</b> C/o Fincare Small Finance Bank 5th Floor, Bren Mercury, Kaikondanahalli, Sarjapur Main Road, Bengaluru, Karnataka 560102 Telephone: +91 80 4250 4444	Andhra Pradesh & Telangana
7	Chennai	<b>S.Deivasigamani</b> C/o Fincare Small Finance Bank Divisional Manager - Branch Operations Fincare Small Finance Bank Ltd., No.867,TNHB ,Kakalur Bye Pass Road, Opp to Claim Court / Old Collector Office. Thiruvallur - 602001. Telephone: +91 7397755614	Tamil Nadu

## Name and Address of Principal Nodal Officer – Fincare Small Finance Bank Ltd.

Centre	Name & Address	Area of Operation
Bangalore	Raghavendra Rao C/o Fincare Small Finance Bank 5th Floor, Bren Mercury, Kaikondanahalli, Sarjapur Main Road, Bengaluru, Karnataka 560102 Telephone: +91 80 4250 4444	PAN India