

## CUSTOMER CONSENT FORM

Application Date 

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1. I hereby confirm that the bank official has explained to me the terms and conditions of the account/product that I propose to open and I shall further ensure the same is done for future accounts/ products that I shall open with the bank. I also confirm that the same has been done for the features and charges as per bank's General Schedule of Features, Interest and Charges as applicable to the account/ product proposed to be availed by me now or in the future.
2. I understand and agree that I shall receive all relevant documents/details/ terms and conditions on my registered email ID post availing to the account/ product, and all such documents/ details/ terms and conditions received by me shall be binding on me from a legal and contractual purposes unless I dispute the same in writing.
3. I hereby confirm that I will be bound by and abide by the bank's general terms and conditions available as applicable to various services, products, accounts that I avail from time to time on the bank's website [www.fincarebank.com](http://www.fincarebank.com)
4. I shall keep the bank continuously updated regarding my citizenship/ tax status, including my compliance to FATCA

### MOST IMPORTANT TERMS & CONDITIONS:

I specifically understand, agree and accept the following:

1. I have applied for opening of bank account/ loan account/ other products offered by Fincare Small Finance Bank Ltd. using the electronic account opening form I have read, understood and agree with the general schedule of features, interest, eligibility, procedure, documentation and charges as applicable to the relevant bank account/ loan account/ other products as being availed by me.
2. I understand that the Bank reserves the right to revise its general schedule of features, interest, eligibility, procedure, documentation and charges as laid down in the bank's website in [www.fincarebank.com](http://www.fincarebank.com) as applicable.
3. I understand and agree that the bank account/ loan account/ other products should be used as per the fair usage policy as defined in the bank's website and also used in a regulatory compliant framework defined by RBI/ law . The Bank reserves the right to decline/reverse transactions and freeze/close the bank account/ loan account/ other products if this the fair usage is violated or if there is any noncompliance to regulations.
4. I authorize Fincare Small Finance Bank Ltd. to link my Aadhaar to one of my bank account with Fincare Small Finance Bank Ltd. on a continuous basis (until I specifically request to delink the same in writing) which can be shared with any government department or NPCI for direct transfer of subsidies/benefits.
5. I authorize Fincare Small Finance Bank Ltd. to conduct my credit history verification with any credit bureau or any other agency and acknowledge that Fincare Small Finance Bank shall have the right and authority to carry out investigations from the information available in public domain for confirming the information provided by me to Fincare Small Finance Bank.
6. I give my consent to receive information in respect of account maintenance, alerts, payments due, updates on existing and new products, servicing of account for sales, marketing or servicing my relationship with Fincare Small Finance Bank Ltd. its group companies/associates or agents through Telephone/Mobile/SMS/Email/WhatsApp (📞) etc. Further, I understand that my consent to receive calls/communications shall be valid and shall prevail over my current or any subsequent registration of my number for NDNC and shall continue to be treated as my consent/acceptance. I understand that in case I do not wish to receive such calls I need to visit the Fincare Small Finance Bank website on and fill the requisite form and submit the same online or to the nearest Bank Branch.
7. I understand that whenever I avail any bank account/ loan account/ other products offered by Fincare Small Finance Bank Ltd. through electronic or non-electronic medium/ channel, notwithstanding any electronic communication received by me from [fincarebank.com](http://fincarebank.com) or [fincare.com](http://fincare.com) only communication received from [alerts@fincarebank.com](mailto:alerts@fincarebank.com) will be binding on me
8. I note to inform the bank immediately on any suspicious alert/s received by me

**For BSBD Accounts:**

- I/We understand that as my/ our account is a Basic Savings Bank Deposit Account, I/ we cannot hold any other account in this Bank. I/We confirm that I/ we are not having any other Bank account in my/ our name in this Bank. Also, if I/ we have any other account I/ we shall get the same closed within 30 days of opening of this account.
- I/We declare that I/We do not have any BSBD account with any other bank.

### FATCA DECLARATION

Yes - FATCA:CRS submitted separately       No

- I confirm that I am not a citizen of country other than India (dual/ multiple, including Greencard) and not a tax resident of any other country other than India. I also confirm that my country of birth is India and I am not a POA mandate holder or have any address/ telephone number outside India.

Name of the Customer:

Aadhaar Number:

Customer Signature:

I confirm that the customer signed in my presence

Name of Official:

Employee ID of Official:

Signature of the Official: